

Parks & Recreation Refund Policy

All refunds are subject to a \$10.00 processing fee unless otherwise noted.

If a refund is granted you have the option to receive a check or credit your account with Parks & Recreation to use at a later date.

Please allow 3-4 weeks for processing and delivery for your refund check.

Player fees cannot be refunded but can be credited to your account if league play has not started.

Request for program/class/league refunds must be made before the start of the program/class/league during regular business hours. After the program/class/league starts, no refunds will be granted. Refunds for health reasons may be considered.

Park shelter, Coliseum and Aquatic Center rental refunds will be granted if rental is cancelled 7 working days prior to the rental date.

After the Aquatic Center opens, season pass refunds will be made on a pro-rated basis (for extraordinary situations). No season pass refunds after June 30.